

 <p>Национальне агентство з акредитації України National Accreditation Agency of Ukraine</p>	<h2>NAAU Policy on impartiality</h2>	<p><i>GD-02.08.02 (revision 02) dated 27.12.2019</i></p>
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According to the provisions of article 5, articles 6-1 of the Law of Ukraine on Accreditation of Conformity Assessment Bodies, clauses 4.4.3, 9.1.2 of the international standard ISO/IEC 17011:2017, NAAU ensures impartiality of its activities.

Objectivity and impartiality of accreditation process is provided due to:

- functioning of the elements of the accreditation system (Accreditation Council, Technical Committee on Accreditation, Commission on Appeals);
- stable financial position;
- NAAU's activity on non-commercial basis;
- possible participation of the TSCA specialists in evaluation of accreditation results and giving recommendations on accreditation;
- NAAU contractual agreements;
- participation of at least two specialists in accreditation of CAB during the initial accreditation;
- ensuring the same rules and procedures of accreditation for CAB regardless of the size, form of ownership, and order of determination of cost for accreditation works as well;
- compliance with the basic principles of accreditation activities (according to the article 5 of Law of Ukraine "On Accreditation of CAB"): ensuring equal rights, lawful interests of all interested parties, accessibility and impartiality of accreditation activity, transparency of accreditation activity, professional competence of work executors, voluntary character of accreditation, ensuring participation of executive authorities and public organizations on party basis, application of accreditation requirements harmonized with international and European standards, adherence to public interests, confidentiality of information obtained in the process of accreditation;
- every employee of NAAU is obliged to ensure confidentiality of information and inform about the relations with the CAB according to job instructions and declarations;
- creation of appropriate conditions of work of accreditation personnel according to "General provisions concerning ensuring appropriate conditions of accreditation personnel during performance of accreditation works" (GD-15.00.02);
- independence of salary of NAAU personnel from the results of accreditation works.

According to the provisions of the international standard ISO/IEC 17011, NAAU provides risk analysis of conflicts of interest regarding related bodies. When an unacceptable risk to impartiality is identified and it cannot be mitigated to acceptable level, then NAAU doesn't provide accreditation services.

Observance of the principle of impartiality of activities is a guarantee of confidence in the NAAU accreditation work results.